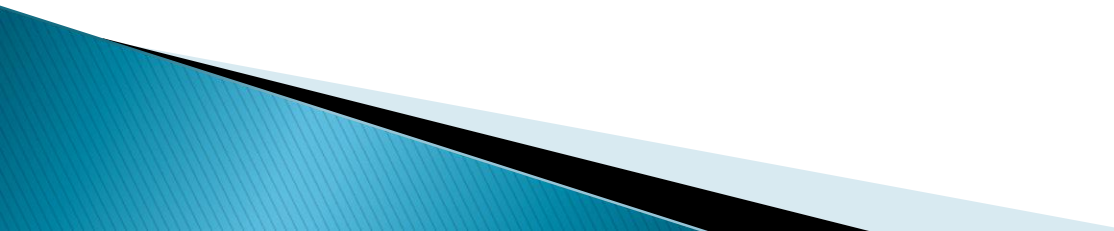


# Open Government Transparency & Information Quality


Ron Raborg  
Deputy Commissioner for Quality Performance  
7/14/2010



# Open Government Directive

- ▶ In January 2009, the Obama Administration initiated the Open Government directive
- ▶ The directive includes three principles: Transparency, Participation, and Collaboration
- ▶ To increase transparency, we are sharing more information with public in the areas of:
  - Data
  - Spending
  - Recovery
  - Performance

# Open Government Activities

- ▶ The vehicles for sharing information include:
    - **Data.gov** – Released 16 high value datasets along with metadata. We will add additional data on an ongoing basis
    - **USASpending.gov** – Exhibits Contracts, Grants & Federal assistance
    - **Recovery.gov** – Tracks data related to Recovery Act spending
    - **Performance.gov** – Tracks the ongoing progress to achieve our high priority performance goals (HPPGs)
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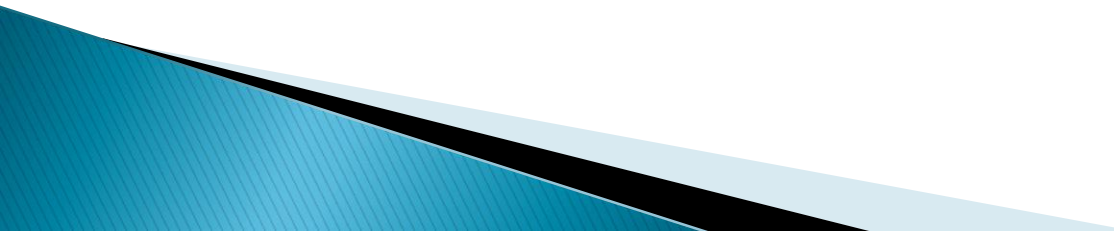
# Data Quality Officer

## Roles and Responsibilities

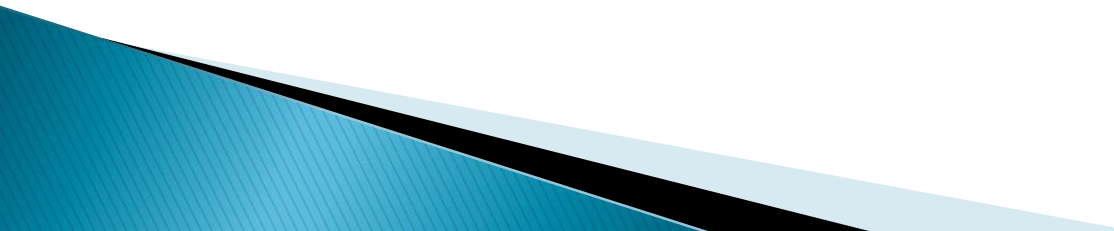
- ▶ Short and long-term strategies
- ▶ The **short-term strategy** consists of the Information Quality Certification of published data sets:
  - Begins with financial data
  - Extends to other Agency data
- ▶ The **long-term strategy** consists of the Data Quality Framework:
  - Governance
  - Risk Assessment
  - General Governing Principles and Control Activities
  - Communications
  - Monitoring
- ▶ Agencies must submit a data quality plan that implements and is consistent with the framework
- ▶ We have had our plan submitted and approved

# Performance Improvement Officer Roles and Responsibilities

Responsible for coordinating the performance management activities of the agency, including:

- collaborating on the development of our strategic plan and supporting documents
  - ensuring that program goals are aggressive, realistic, and accurately measured
  - convening agency program management personnel to assess and improve program performance and efficiency
  - coordinating agency reviews and quarterly performance goal updates
- 

# Our High Priority Performance Goals (HPPGs)

- ▶ We identified current goals:
    - Increase the number of online applications
    - Issue more decisions for people who file for disability
    - Improve our customers' service experience on the telephone, in our field offices, and online
    - Ensure effective stewardship of our programs by increasing program integrity efforts
  - ▶ We designated goal leaders
- 

# Open Government and the Agency Strategic Plan (ASP)

- ▶ The ASP links all of these efforts together
- ▶ The ASP is a valuable tool for communicating a common vision for the future. It should:
  - inform agency decision-making
  - help invite ideas and stimulate innovation
  - above all, an ASP should be used to align resources and guide decision-making to accomplish priorities and improve outcomes
- ▶ ASP activities have begun

# Questions?